

Terms of Use of Facilities Article 4 (Admission Eligibility)

Members of the Facilities shall:

1. agree with the purpose and intention of the Facilities, and abide by these terms of use, rules, and other matters decided by the Company.
2. be in a healthy condition, and must not have been warned not to exercise by a doctor.
3. not a member of a criminal organization, an associate of such, or any person involved with similar organizations.
4. not have any tattoos (including fashion tattoos).
5. not have heart disease, high blood pressure, infectious skin diseases, communicable diseases, or any similar condition.
6. be of a sufficient age as defined by each facility, or if underage, have been specially approved after a review by the Company.
7. have the specified document (including electronic records) giving permission from their parents or guardians for their entry if they are under 20 years of age. In such cases, the parents or guardians must share responsibility with the applicant based on these terms of use, rules, and other regulations set by the Company.
8. not be a former member who was expelled, or a member who in the past failed to pay their membership Fee and other costs.
9. not be someone who caused trouble in the past e.g., disturbed the Company or other users.
10. not be a person judged by the Company as unsuitable for becoming members.

Serious Matters concerning the Handling of Personal Information

1. Purpose of use

- (1) To provide services and products relating to management of sports clubs.
- (2) To provide services for payments of charges and membership fees.
- (3) To survey and analyze client trends, and improve existing products or develop new ones.
- (4) To provide information relating to products and services that the Company supplies.

2. Use of Personal Information

The Company will only use the personal information of customers for the purposes described, and not for any other purpose.

Personal information of customers is shared among the companies of Tokyu Fudosan Holdings.

· Personal information fields: Name, telephone number, address, date of birth, age, gender, email address, all other types of information as specified by each company

· Scope of shared users: Companies of Tokyu Fudosan Holdings (<https://www.tokyu-fudosan-hd.co.jp/about/group/>)

· Purpose of use: Market analysis regarding businesses and so forth, customer satisfaction surveys, or analysis of surveys for product development, as conducted by companies of Tokyu Fudosan Holdings

3. Restrictions on provision to third parties

The Company will not provide or disclose to third parties the personal information of customers without their consent, except in cases where the customer gives their approval in advance, or where disclosure is required under the law.

4. Disclosure, correction, or deletion of personal information

The Company will act immediately on requests by customers to check or alter their personal information as held by the Company, within a reasonable and necessary scope.

The personal identity of the individual must be confirmed for the procedures.

Please also be aware that a fee may be required.

5. Application to discontinue use or provision to third parties

Customers can request to discontinue receiving the information sent from the Company in (4) of the Purpose of Use.

6. Inquiries regarding personal information

Please contact us at the following number for any inquiries regarding personal information.

Personal Information Desk, Tokyu Sports Oasis

Telephone number: 0120-109-723 (Inquiries accepted 11:00 to 17:00 Monday to Friday) ※Excluding Thursday